Shardul Amarchand Mangaldas



Swati Agarwal

Partner
Dispute Resolution

Swati has an extensive experience of handling advisory and litigations relating to Data Protection, Privacy, Intermediary Liability, Cyber Security and all other aspects of Information Technology laws, regulation and policy.

She regularly appears in litigations before the Supreme Court of India, High Courts and Tribunals relating to intermediary liability, content regulation and privacy issues. She regularly advises clients on complex issues in the information technology and e-commerce sector.

Prior joining the firm Swati served as Senior Corporate Counsel at Amazon India where she was managing disputes in relation to the Amazon Marketplace, Amazon Pay, Amazon Web Services, Prime Video and Amazon Development Center. She has advised on a gamut of complex issues relating to consumer protection laws, food laws, drugs and cosmetic laws, legal metrology laws, cyber security laws, fintech disputes and related aspects of intermediary liabilities. She has worked on regulatory issues before the Enforcement Directorate, Economic Offences Wing and Narcotics Control Bureau. She has also led a large number of internal investigations along with the compliance business compliance teams of the organization. She has consistently advised on regulatory and policy issues of the organization.

Before joining Amazon Swati was an active litigator with an extensive experience of practice relating to commercial disputes before the High Courts, Trial Courts and Tribunals of Bombay and Calcutta. She has also has extensive experience in handling domestic and international arbitration matters.

Swati has advised clients such as **WhatsApp**, **Meta**, **Inshorts, Slice, Cloud 4C, Go Daddy and Uber** on issues such as intermediary liability, privacy and data protection, content regulation, cybersecurity, e-commerce, consumer protection and gaming laws.

Select Experience Statement

- Represented an **E-commerce platform** before Courts across India on issues of intellectual property rights, data protection and privacy; content regulation and intermediary liability; law enforcement and data access; fintech and data localisation; OTT regulation; invoking constitutional rights against private actors; and consumer protection. Advised on applicability of relevant laws and compliances in relation to multiple product launches.

Location

- Delhi

Education

- LL. B Fergusson College, 2008

Practices

- Dispute Resolution

Professional Membership

- Bar Council of Maharashtra & Goa, Incorporated Law Society, Calcutta High Court.

Awards Recognitions

- **Notable Practitioner** for Technology and Telecommunications by asialaw Rankings 2025-26
- **Future Star** for Technology, Data and Privacy by Benchmark Litigation 2026

- Represented **Cloud Service** provider before Courts across India on issues relating to intellectual property rights, data protection and privacy; law enforcement and data breaches.
- Represented a **Payment Aggregator** provider before Courts across India on issues of data protection and privacy; law enforcement and data access.
- Represented an **Internet messaging platform** before Courts across India on issues of data protection and privacy; content regulation and intermediary liability; law enforcement and data access; fintech and data localisation; OTT regulation; invoking constitutional rights against private actors; and consumer protection.
- Advised a **news and content aggregator** and social media platform on intermediary liability, data protection and technology law issues, pre-litigation disputes, and represented them before various courts in India on these issues.
- Represented a **domain name registrar** on intermediary liability, proactive monitoring and intellectual property issues before High Court and district courts in Delhi.
- Represented and advised **E-commerce platform** in disputes before the Enforcement Directorate, Economic Offences Wing, Central Bureau of Investigation and Narcotics Control Bureau.
- Regularly advised and represented clients before law enforcement agencies across India.